

Dear guests,

on this page, the Covid-19 rules from the Alpenhotel Quadratscha in short form. More details on page 2.

The rules are binding and based on the concept of the canton / federal government and the industry associations.

**In the entire hotel, please keep a distance of 1.5 meters between different groups of guests (not living / traveling together). We also recommend cleaning your hands regularly and thoroughly or disinfecting them. Our hotel team is trained on these and other internal rules to protect our and your health.**

#### **We together in the Hotel**

We as a Team, are all wearing a mouth-nose-mask or a shield. It is not mandatory for guests. However, we recommend all guests to protect themselves and the others around, as well as possible. The best way is by keeping social distance and wearing a mask/shield.

#### **At the reception / Check-in/ Check out**

- **Before arrival** Please send us your address, name, dates of birth, vehicle license plate details - by email
- **At arrival** you will receive an envelope - **IMPORTANT. The content must be read and followed**
- **At the hotel** Please call us as often as possible at # **601** and come to reception less often

#### **Your room**

- Was cleaned especially thoroughly before arrival
- CHF **5 per day / room discount**, if you don't want a room service
- The minibar is only filled on request

#### **Culinary**

- Tables in the restaurant either all have a distance between each other or protecting walls.
- **Breakfast**, please disinfect your hands before self-service at the buffet or use latex gloves. We kindly ask you to keep social distance and to minimize the amount of time at the buffet.
- **Dinner, no buffet**, all courses served
- Profit from our **new lunch boxes**, in order to be on the safe side, while exploring the Engadin.

#### **Wellness area incl. swimming pool**

- The minimum distance must also be observed for the deckchairs
- Please change in the room. Bathrobe, slippers and towel are in the room.
- From 07:00-09:00a.m. & 05:00-06:00p.m. – for swimmers

From 01:00p.m. – 05:00p.m. – for families with children

- Max. 20 People - In the swimming pool (7am-8pm) and also by the deckchairs:

Max. 8 People - In the wellness area. Only one guest group and max. 2 people per cabin  
wellness opening hours from 2pm to 8pm

The whirlpool is not available due to the current situation

Max. 3 People – In the Fitness Area (07:00-08:00p.m.)

Your Rosatsch-Team



(More details regarding your arrival, stay and departure on page 2.)

### **Before Arrival**

Please send us your address, name, dates of birth, vehicle license plate details - by email

### **Check-in**

On arrival you will receive an envelope and explain where your room and possibly the parking space is. There is a pen in the envelope that you will keep throughout your stay, as well as your room card (s). Cards and pen have been disinfected. With the pen you can sign your bills in the restaurant.

Please fill out the enclosed registration form and bring it back to reception on the day of arrival.

You will receive a glass of white wine as a welcome drink at the Bar, on your check in day. Just go up to the Bar and let them know your name and room number.

### **We together in the Hotel**

We as a Team, are all wearing a mouth-nose-mask or a shield. It is not mandatory for guests. However, we recommend all guests to protect themselves and the others around, as well as possible. The best way is by keeping social distance and wearing a mask/shield.

### **At the hotel**

Whenever possible, please call us directly from your room # 601.

### **Your room**

Was cleaned especially thoroughly before arrival

Minibar is only filled on request

Do you need daily cleaning of your room? For every day you cancel room service on the day of arrival, we will credit you with CHF 5 per room. Let us know when you arrive on which days you DO NOT need any cleaning service.

### **Culinary**

Tables in the restaurant either all have a distance between each other or protecting walls.

please disinfect your hands before self-service at the breakfast buffet or use latex gloves. We kindly ask you to keep social distance and to minimize the amount of time at the buffet.

The Bar is open until 11:30p.m. every day. Please practice social distancing in the bar as well.

You will receive a glass of white wine as a welcome drink at the Bar, on your check in day. Just go up to the Bar and let them know your name and room number.

Benefit from our **new lunch boxes** to be on the safe side. The restaurants must adhere to all existing rules and nobody will guarantee that you will get a table when you come. Take your lunch with you on the go and order the evening before in the restaurant or at the reception or by phone # 601 from 7 a.m. to 8 p.m.

**New, there are sizes M and L and the vegans, the classic, the gourmet and the Engadine (lunch box).**

### **Wellness area incl. Swimming pool**

If possible, change clothes in the room. Bathrobe, slippers and towel are in the room. The minimum distance of 1.5 meters per guest group must also be observed for the deckchairs. The regular opening times remain:

7.00 - 20.00 Uhr for the swimming pool & fitness. The whirlpool is not available due the current situation.

7.00 – 9.00 & 17.00 – 18.00 Uhr for swimmers

13.00 -17.00 Uhr for families with kids

14.00-20.00 Uhr for the Sauna

There are laminated numbers only for the sauna area. Please take this with you, if there are no more, the maximum number of our guests is already relaxing. Please, you are not more than 2 people at the same time in the saunas or steam bath. We do not have a lifeguard or inspector, please support us and follow the guidelines.

We ask all guests to adhere to our adapted house rules in the interest of the common good. These are adjusted if necessary and are always in line with the requirements of the canton, the federal government and the industry association. Our staff is trained on all the specified points in terms of hygiene, distance and other guidelines.

Your Ralph Munch – General Manager

